



12/2/2021 New statute effective immediately for all Florida licensed Independent Adjusters: Compliance is required by the state of Florida and all effective carriers.

Florida licensed adjusters will be required to provide their name and license number on initial contact **AND** any subsequent communications.

Good day Independent Adjusting Team:

This is a notice and update for all Florida licensed adjusters. Due to the updates of Florida statute 627.7013 (starting at line 468 of <https://www.flsenate.gov/Session/Bill/2021/1598/BillText/er/PDF>) Florida licensed adjusters will be required to provide their name and license number on initial contact **AND** any subsequent communications with the insured. Please see the relevant lines, 502-510 below:

502 | (b) If such investigation involves a physical inspection of
503 | the property, the licensed adjuster assigned by the insurer must
504 | provide the policyholder with a printed or electronic document
505 | containing his or her name and state adjuster license number.
506 | (c) Any subsequent communication with the policyholder
507 | regarding the claim must also include the name and license
508 | number of the adjuster communicating about the claim.
509 | Communication of the adjuster's name and license number may be
510 | included with other information provided to the policyholder.

This means that from here going forward, all CCMS & Associate adjusters operating in the state of Florida **MUST** provide their **Name and Florida State Adjuster License information** upon both first contact with the insured, and all other follow up communications with the insured regardless of communication method.

Recommendation from CCMS & Associates is to for all Adjusters to clearly photograph their business card with name and Florida license number on photo #2. In addition, add you Florida license number to your email signature line to satisfy communication requirements.

Please let us know if you have any questions or require further Information on this subject, and we will do our best to clarify if needed.

Thank you,

Hernando Gallegos COO
CCMS & Associates
/hernando@ccmsclaims.com/